

CASE STUDY

HOW DOES **SHIPROCKET** MANAGE LOGISTICS WITHOUT ANY BUGS?

India's best logistics software, with automated shipping solution

FOUNDED
2017

HEAD QUARTERS
New Delhi, India

FUNDING
\$354.1 M

INFRASTRUCTURE
AWS, GCP

Shiprocket is an e-commerce shipping platform that enables cost-effective shipping for direct-to-consumer (D2C) retailers. With the Series E round in Dec'21, the company has secured \$354.1 M in funding. Shiprocket is India's only automated shipping solution for eCommerce. It lets users choose from 17+ courier partners, print shipping labels, track orders from a single panel and also process returns from an integrated dashboard.

Apart from the shipping automation, Shiprocket offers negotiated freight rates with its top-rated shipping partners like FedEx, Bluedart, Delhivery & Ecom Express. It can be integrated with channels like Amazon, eBay, Magento, Opencart, Shiprocket 360, and over 6 more websites and marketplaces.

APIs are the core of the platform at Shiprocket that has multiple user-facing products. Engineers spent majority of their time testing them with POSTMAN but kept leaking a lot of errors and were never sure of the quality of their releases.

"We decided to shift all our testing to HyperTest because it was able to report API failures that are current suite was completely missing", says Vineet Garg, Director Engineering at Shiprocket.

The number of rollbacks have come down drastically in the last 4-5 months, and Vineet says the "confidence in the team on the tool" is visible because HyperTest is run without fail for even the smallest of change.

There was a pivotal moment for Shiprocket when they were refactoring some core services and were unsure of the impact of the change. "Hypertest gave us differences in a single shot and our testing effort reduced from few days to few minute.



Not a single rollback across our core services in the last 4-5 months after HyperTest!

Vineet Garg Director - Engineering,

Top use cases for ShipRocket

- No-code Regression: Shiprocket uses HyperTest to monitor real user actions to build tests and catch bugs in the new build without writing a single line of code
- API Performance: HyperTest reports slowness in Shiprocket APIs with changes in bandwidth and latency in new versions using real-life scenarios not fabricated loads
- "Shift-left" Testing: Shiprocket has set-up HyperTest in its CI pipeline to report breaking changes with every PR, truly automating their test automation



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